

AMENDMENTS TO THE CLAIMS

- Sub C1
1. (currently amended) A system for product information apparatus for providing product information for a predetermined product comprising:
a product information said apparatus comprising: an indicator associated with a predetermined product, said indicator and contained in a memory; and
coupled to said the predetermined product, said predetermined product and coupleable to a programmable logic controller, said programmable logic controller coupled coupleable to a network, wherein said indicator indicates indicative of a network web page where product information is provided for the predetermined product, the network web page comprising an on-line product support help window.
- B1
2. (currently amended) The apparatus system of claim 1, wherein said indicator is specific to each product, such that a plurality of indicators that direct to a plurality of web pages are provided, each web page providing specific product information relevant to a specific product.
3. (currently amended) The system apparatus of claim 1, wherein said indicator is an URL of a web page.
4. (currently amended) The system apparatus of claim 1, further comprising a label affixed to the predetermined product, wherein said label comprises said memory.
5. (currently amended) The system apparatus of claim 1, wherein said memory is a micro-chip memory.
6. (currently amended) The system apparatus of claim 5, wherein the programmable logic controller is coupled to the network via means for automatically interfacing to an internet the Internet to access said web page based on said indicator.
7. - 20. (canceled)